

Wherever you are. UCi2i

The future of visual communications

We help transform businesses and organisations by enabling them to use video conferencing as their everyday communications tool.

Enjoy around the clock, high quality service – real people, real support, in your language.

Keep things simple with our low-cost monthly subscription service plans with no hidden charges and unlimited usage.

Collaborate with our multi-seat secure and supported Virtual Meeting Rooms.

Who we are

Put simply, we enable you to communicate face to face, wherever you are.

We're a global and independent Video Managed Service Provider headquartered in London and Hong Kong. We help transform businesses and organisations by enabling them to use high definition video conferencing for reliable everyday communications.

Saving you both time and money, our service eliminates the need for heavy infrastructure, specialist skill sets and support costs and our goal is simple – to offer an all-in-one affordable and fully supported video conferencing service for every type of organisation.

So whether you're new to using video conferencing, or have already invested in video conferencing, with our managed service plans, we can make your investments go further and set you up for success, without all the technical headaches, infrastructure and man power needed to manage and support video.

Because we take care of all of this for you, with just one simple, fixed and low-cost monthly subscription fee, delivering a reliable, secure and fully supported high definition video experience like none other.

Our friendly support and sales team are here to help you make the most of video conferencing, contact your local regional office to find out more and trial our services for free.



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What can video conferencing managed services do for you?

Increase client and customer interaction

More face to face contact is the means of building closer business relationships with your customers and partners. Using video is the best approach to increasing your client and customer communications, and there's no need for your customers to implement any video infrastructure, so you can pass the benefits direct to them.

Collaboration and productivity

With collaborative video communications, things simply happen faster, reducing time to market and maximising every meeting and every decision. The internal benefits of video conferencing enhance performance and competitiveness, whilst also allowing companies to adapt quickly to change.

That all important work / life balance

Giving employees the flexibility to work from home, remotely, or on the move means greater wellbeing and a happier, more productive workforce and gives businesses a greater ability to retain staff and attract new generations of workers that are used to collaborative technologies.

Cutting costs

Using video minimises the need for local and international travel, saving both time and money, whilst also reducing your carbon footprint. Our services are offered at market beating rates, delivering an immediate and measurable return on investment.

Business growth

But video isn't just about saving money or increasing productivity. It's there to transform business. Standing still enables others to accelerate away from you. By virtualising your communications, your key to on-going success is just a small step away.

Virtual Meeting Rooms

As well as offering point to point communication services, our multi-seat, secure Virtual Meeting Rooms enable you to take your room with you everywhere you go, no matter what device you find yourself using.

For pervasive and supported visual communications.
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Why UCi2i?

UCi2i is a Video Managed Service Provider like none other. Here's what makes us different...

- We don't sell video hardware and can partner with every vendor, so we can connect any standards based endpoint, no matter what manufacturer you or your customers use.
- We're affordable with simple, low-cost monthly subscription service plans with unlimited usage - as easy as your mobile phone tariff.
- We have three main, simple Service plans - Connect, Exec and Premier - all with varying service levels and features, which are all customisable so we can meet your exact needs.
- Our services are fully supported, globally, meaning real people, speaking your language, are there to ensure you remain uninterrupted.
- You don't need to invest in expensive infrastructure or internal skill sets, because we do that for you.
- Our services are offered over our secure network and the cloud, delivering risk free, fail-safe video communications, so you can always depend on a reliable connection.
- We offer enhanced security with video call encryption and PIN protected Virtual Meeting Rooms.
- We monitor the quality of all our customers' calls with our Real time Activity Reporting, so if there were any unlikely disruptions, we'll know about it as it happens and rectify the problem immediately.
- Our Premier Service Plan gives you Concierge services as standard, and with us, you can collaborate anywhere with document and desktop sharing, and handy call recording is available on a pay as you go service within all our Service Plans.

For collaborative business on the move.
Wherever you are. UCi2i



Our Service Plans

Service feature	Connect	Exec	Premier	Tele-presence
Subscription based, fixed monthly price. Full video managed service for PC desktop, meeting room endpoint and Telepresence. (PC option includes Jabber client with 'find me' feature)	For PC, desktop or meeting room hardware endpoint	For PC, desktop or meeting room hardware endpoint	For PC, desktop or meeting room hardware endpoint	For any Telepresence system (with more than one codec)
Person to person video calls	Yes	Yes	Yes	Yes
Virtual Meeting Room participants and secure PIN entry	One-to-one	Up to four	Up to six	Up to five room systems
B2B and B2C private dialling	Yes	Yes	Yes	Yes
Connect to entire UCi2i network, with Real time Activity Reporting, monitoring and support	Yes	Yes	Yes	Yes
1st, 2nd and 3rd line support as standard (within remote location, including home offices or corporate networks via the service provider's networks or any third party networks)	Yes	Yes	Yes	Yes
Presentation sharing	Yes	Yes	Yes	Yes
Application / Data sharing	Yes	Yes	Yes	Yes
ISDN and phone dial-in to Virtual Meeting Rooms	No	Yes	Yes	Yes
Concierge as standard	No	No	Yes	Yes
* Increasing Virtual Meeting Room capacity	Ad-hoc option	Yes, up to 20 participants	Yes, up to 20 participants	Yes
* Call recording	Option	Option	Option	Up to five Telepresence systems

* Optional features

Trial our services for free, get in touch today.

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